



# ExamHero – Privacy Policy

Last Updated: 23 April 2026

## 1. Introduction

ExamHero ("we," "us," "our," or "Company") is committed to protecting your privacy and ensuring you have a positive experience on our website. This Privacy Policy explains how we collect, use, disclose, and safeguard your information in accordance with the General Data Protection Regulation (GDPR) and Irish data protection laws.

Please read this Privacy Policy carefully. If you do not agree with our policies and practices, please do not use our website.

## 2. Data Controller

ExamHero is the Data Controller for personal data collected through our website. Our details are:

### **ExamHero**

57 Cherbury Park Road, Lucan, County Dublin, Ireland.

hello@examhero.ie

If you have any questions about this Privacy Policy or our data protection practices, please contact us using the details above.

## 3. Information We Collect

Currently, we collect the following information:

### **3.1 Email Address**

When you sign up to our mailing list, we collect your email address. This is the only personal data we currently gather.

## 4. Legal Basis for Processing

We process your email address on the basis of **Article 6(1)(a) GDPR** – your explicit consent. When you subscribe to our mailing list, you are providing clear, affirmative consent to receive communications from us.

## 5. How We Use Your Information



We use your email address for the following purposes:

- To send you educational content, updates, and information about ExamHero services
- To communicate with you regarding our mailing list and services
- To comply with legal obligations

We will not use your email address for any other purpose without obtaining your prior consent.

## **6. Data Retention**

We retain your email address for as long as you remain subscribed to our mailing list. Once you unsubscribe, we will delete your email address from our mailing list within 30 days, except where we are required to retain it for legal or compliance purposes.

## **7. Your Rights Under GDPR**

Under GDPR, you have the following rights:

### **7.1 Right to Access**

You have the right to obtain confirmation of whether we process your data and to request a copy of the personal data we hold about you.

### **7.2 Right to Rectification**

You have the right to correct any inaccurate or incomplete data we hold about you.

### **7.3 Right to Erasure ("Right to be Forgotten")**

You have the right to request deletion of your personal data, subject to certain exceptions. This can be exercised by unsubscribing from our mailing list.

### **7.4 Right to Restrict Processing**

You have the right to request that we limit how we use your data.

### **7.5 Right to Withdraw Consent**

You can withdraw your consent to receive marketing communications at any time by unsubscribing from our mailing list.

### **7.6 Right to Data Portability**

You have the right to request your data in a portable, machine-readable format.



To exercise any of these rights, please contact us using the details provided in Section 2.

## 8. Unsubscribing from Our Mailing List

You can unsubscribe from our mailing list at any time by:

- Clicking the "Unsubscribe" link in any email we send you
- Contacting us directly using the details provided in Section 2

Once you unsubscribe, we will remove your email address from our mailing list and you will no longer receive marketing communications from us.

## 9. Data Security

We implement appropriate technical and organisational measures to protect your email address against unauthorised access, alteration, disclosure, or destruction. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

## 10. Third Parties

We do not currently share your email address with third parties. Any future sharing of data will only occur with your explicit consent and in compliance with GDPR.

## 11. International Transfers

Your data is stored and processed in Ireland/the EU and will not be transferred outside the European Economic Area without appropriate safeguards and your consent.

## 12. Children's Privacy

ExamHero is designed for secondary school students aged 12 and above. If you are under 18 years old, please ensure that a parent or guardian has reviewed and consented to this Privacy Policy before providing your email address to us.

For users under 18, we encourage parents and guardians to be involved in their online activities and to review the information we collect. If a parent or guardian believes we have collected personal data from a child under 12 without appropriate consent, please contact us immediately using the details provided in Section 2, and we will take steps to delete such information promptly.

## 13. Changes to This Privacy Policy



We may update this Privacy Policy from time to time to reflect changes in our data processing practices or to comply with legal requirements. We will notify you of any material changes by posting the updated Privacy Policy on our website and updating the "Last Updated" date.

Your continued use of our website following the posting of changes constitutes your acceptance of those changes.

## 14. Data Protection Officer or Supervisory Authority

If you have concerns about how we handle your data, you have the right to lodge a complaint with the Irish Data Protection Commissioner:

### **Data Protection Commission**

Canal House  
Station Road  
Dublin  
D11 PW5  
Ireland

Phone: +353 (0)761 108 800

Email: [info@dataprotection.ie](mailto:info@dataprotection.ie)

Website: [www.dataprotection.ie](http://www.dataprotection.ie)

## 15. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us:

### **ExamHero**

57 Cherbury Park Road, Lucan, County Dublin, Ireland.

[hello@examhero.ie](mailto:hello@examhero.ie)